



LITOKOL QUALITY AND ENVIRONMENTAL POLICY

Litokol Quality and Environmental Policy

Litokol is committed to pursuing a sustainable growth model, integrating **quality**, **innovation** and **environmental protection** into all its activities, products and services. As a hi-tech reference point in the supply of advanced technologies, products, and solutions for the ceramic tile installation sector, we recognize our responsibility to contribute to the ecological transition and to ensure customer satisfaction.

Our Quality and Environmental Management System complies with the requirements of **ISO 9001:2015** and **ISO 14001:2015** and is based on the following principles:

1. Regulatory and voluntary compliance

- Compliance with all applicable mandatory and voluntary regulations (local, national, European).
- Adoption and maintenance of international standards (ISO 9001 and ISO 14001).
- Continuous monitoring of the regulatory framework and prompt alignment with developments.

2. Quality, innovation, and customer focus

- Constant focus on customers, end users and installers, to understand and anticipate their needs in defining product standards and requirements.
- Providing solutions that comply with contractual specifications, are reliable and safe, ensuring high performance and ease of application.
- Continuous improvement of processes to increase effectiveness, efficiency, and reliability.
- Investment in research and innovation to develop cutting-edge technological solutions that meet market needs and improve quality.

3. Environmental protection and pollution prevention

- Identification, control, and reduction of significant environmental impacts.
- Responsible use of natural resources and promotion of circular economy practices.
- Gradual reduction of hazardous substances and development of eco-sustainable and safe solutions.

4. Energy efficiency, emission reduction, and sustainable design

- Adoption of renewable energy sources and optimization of energy consumption.
- Design of products with lower environmental impact and long lifespan, reducing waste and encouraging reuse.
- Consideration of life cycle impacts (LCA), promoting sustainable design choices and ensuring transparency through the publication of EPDs.

5. Engagement and training

- Awareness-raising and continuous training of personnel on quality, environment, and sustainability.
- Enhancement of skills and professional development to promote growth and innovation.
- Active listening and transparent dialogue with customers, suppliers, authorities, and communities, gathering suggestions and requests to improve products and processes.
- Collaboration with sustainability-oriented partners throughout the supply chain.
- Active relationships with universities and research centers to foster innovation and strengthen ties with the scientific and local community.

6. Continuous improvement

- Monitoring performance through key indicators (KPIs) and periodic audits.
- Regular review of the policy and objectives to ensure their effectiveness and relevance.
- Integration of quality and environmental objectives into the company's strategic planning.

Application and communication

This Policy applies to all Litokol activities and is communicated both internally and externally so that it is understood, shared, and supported by employees, collaborators, and interested parties. The Management is committed to periodically reviewing it to ensure its continued adequacy. Litokol Management is committed to disseminating this Quality and Environmental Policy internally and externally so that its principles are shared, understood, and supported by employees, collaborators, and all interested parties.

At Rubiera, on 28 November 2025

Legal Representative

